

GENERATING E-RECIPT

Step 1

After successful payment, click on the **Payment History** link for generating e-receipt

The screenshot shows the SBI State Bank Collect website interface. The top navigation bar includes 'State Bank Collect' and 'State Bank Mops'. The 'Payment History' link is highlighted in the left sidebar. The main content area is titled 'Payment History' and contains a search form. The form includes the following fields and instructions:

- Date of Birth *** (Date provided at the time of making payment)
- Mobile Number(Enter 10 - digit) *** (Mobile Number provided at the time of making payment)
- Start Date ***
- End Date *** (28/4/2020)

A search instruction is provided: Enter the INB Reference Number (Starting with 'DU') & DOB/Mobile Number to view a specific payment.

Below this, there are two alternative search options:

- DU Reference Number *** (As appearing in your pass book/statement in the narration pertaining to the transaction)
- Date of Birth *** (Date provided at the time of making payment)

OR

- Mobile Number(Enter 10 - digit) *** (Mobile Number provided at the time of making payment)

A CAPTCHA field is present with the text '691D7' and a 'Go' button.

Step 2

E-receipt can be generated from above website by providing **DU Number (Transaction ID)** and either **DOB** of the applicant or **Mobile number** of applicant.